ANAFRA
<Responsible for your IT>

10 REASONS
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WHY **VENDOR UNLOCKED TECHNOLOGY** FROM ANAFRA IS THE RIGHT CHOICE FOR YOUR IT PROJECT

1.

Open platform

Components in the servers we supply are not locked by any special firmware, so the customer is not trapped in the corporate ecosystem. This allows us to offer a very wide range of solutions while maintaining all technical requirements and saving costs.

Next Business Day warranties

2.

ANAFRA offers the option to purchase an extended Next Business Day (NBD) warranty in different variants in the range of 3-7 years for each server . Service is provided by our experienced specialists. We are the only company on the Czech, Slovak and Polish market that provides NBD warranties for all vendor unlocked manufacturers.

3.

Extensive selection of vendor unlocked brands

The world of open technologies is diverse, with main brands including Supermicro, ASUS, ASRock, Tyan and Gigabyte. We have built thousands of servers since 2006, and we use our experience to supply servers built on any platform for our customers.

Long service life

4.

All systems built on an open platform have a minimum life cycle of 5 years, and many of them, especially from Supermicro, last up to 7 years.

5.

Professional support

All brands offer excellent pre-sales support and know-how related to their own products. One of ANAFRA's priorities, as a system integrator for the Czech, Slovak and Polish markets, is to provide this support for all its customers.

6.

Sustainability

The scalability of servers without the need to purchase components at disproportionate prices is an important parameter. All servers are designed for long-term sustainability, stability and cost savings with long-term operation.

Server management from anywhere (IPMI)

Each server has a dedicated port for remote management. The advantage is that the servers are automatically delivered with this functionality, which is included in the basic price of the server, and it's not necessary to buy a separate license or pay for it monthly.

7.

8.

Scalability

We have a very extensive portfolio of products. With various chassis and motherboard variations, we can supply over 1,000 combinations of servers that meet all the necessary technical requirements.

Solutions for the most demanding customers

Supermicro offers a wide range of enterprise solutions built on the AMD or Intel platform, in the form of powerful workstations, SuperBlade, GPU systems, FatTwin, UltraServer and MicroCloud solutions.

9.

10.

Go with the times

Open solutions are the primary technologies on which the world's major players, such as RedHat, VMware, Google, Facebook, AMAZON, SUSE and many more, develop their applications. These companies know why they don't want to be locked into a closed and non-modular ecosystem.

> Extended NBD warranties

We take responsibility for your IT.
We will not allow your business to stop.

Extended NBD - Next Business Day warranty for the delivered server solution is provided by a team of professional IT technicians from ANAFRA. Through a service hot-line with 24/7 availability, we will help you to identify the defect, provide a spare component from our RMA warehouse and eliminate accidents at the server's location.

We provide guarantees with a place of performance on-site (at the customer's site) with 24/7 availability on thousands of servers throughout Central Europe. Our customers not only from the private sector, state administration or universities have relied on ANAFRA's extended NBD warranty service since 2006.

Warranty name	Warranty period	Contact	Warranty description
Extended	3-5 years	8/5	Complaints are settled within a standard 30-day period.
NBD in an authorised service centre	3-5 years	8/5	Service the next business day after the defect is reported, performed in our service centre.
NBD On-Site	3-5 years	8/5	Service the next business day after the defect is reported, performed in a place selected by the customer.
NBD On-Site for IT	3-5 years	24/7	Service the next business day after the defect is reported, performed in a place selected by the customer. This service is mostly intended for IT specialists, and it requires an active participation of the customer's technician. The advantage of this service is 24/7 availability over the phone, allowing immediate diagnosis of the defect; this ensures that the correct spare parts will be chosen for its effective resolution.
Mission critical for IT	3-5 years	24/7	Service within 24 hours after the defect is reported, performed in a place selected by the customer. This service is mostly intended for IT specialists, and it requires the active participation of the customer's technician.
Mission critical 4 hours for IT	3-5 years	24/7	Service within 4 hours after the defect is reported, performed in a place selected by the customer. This service is mostly intended for IT specialists, and it requires the active participation of the customer's technician.
Mission critical for End User	3-5 years	24/7	Service within 24 hours after the defect is reported, performed in a place selected by the customer. This service does not require the customer's participation.
Mission critical 4 hours for End User	3-5 years	24/7	Service within 4 hours after the defect is reported, performed in a place selected by the customer. This service does not require the customer's further participation.

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